

Harold Henrietta Digital

Empowering Your Healthcare IT Ecosystem
Sophisticated, Customized, and Reliable IT Solutions
for the Healthcare Industry.





MANAGED IT & SECURITY FOR HEALTHCARE

Information Technology Solutions and Consulting

TRUSTED IT FOR THE BACKBONE OF PUBLIC HEALTH

The technological needs of the healthcare sector are diverse and complex. From clinics to hospitals, labs to pharmacies, we recognize the uniqueness of every medical business. We also understand the significance of your commitments.

We assist with all this and beyond, turning IT into a competitive edge for your organization.

MANAGED IT SERVICES FOR HEALTHCARE

Each healthcare entity is unique, but all prosperous companies share a common trait: they use IT as a strategic advantage. We assist healthcare firms from the east coast to the west coast, from rural to urban areas, in accomplishing this goal.

Our managed IT services cater to the high uptime demands of healthcare organizations.



MANAGED IT SECURITY

In 2020, we witnessed a disturbing surge in cyberattacks against healthcare institutions. Harold Henrietta Digital provides specific technology solutions for companies with larger IT teams in-house, and fully managed security services for those ready to outsource this challenging, yet vital, task. We are here to assist.

SOLUTIONS FOR HEALTHCARE

Cloud (Reduce On-prem Capex)

The rise of cloud computing has allowed healthcare organizations to streamline their operations and safeguard their functioning.

Harold Henrietta Digital partners with Microsoft Azure, Amazon Web Services (AWS), Google Cloud (GCP), and Citrix to deliver top-tier cloud solutions to our clients.



NETWORKING, WIRELESS, AND SD-WAN

Several novel technologies offer improved performance, decreased downtime, and lower operating costs. By creating solutions for healthcare specific environments, we can deliver all three via advanced various SD-WAN deployments.



BUSINESS CONTINUITY & RELIABILITY

Few industries need the constant availability of business application software as much as healthcare. We understand your patients can't wait for your system to get back online to access their medical records or make appointments. From the core system to the printers in the consultation rooms, we help keep your business running.

DISASTER RECOVERY

Just as we ensure coverage for our physical assets and employees, it's crucial to protect your core business systems and software. We craft a disaster recovery strategy tailored to your business, helping you recover swiftly with minimal impact.



A MANAGED SOLUTION

At Harold Henrietta Digital, we understand that each healthcare organization has unique security needs. As such, we've designed our offerings around three core tiers of security services: Essential Care, Advanced Protection, and Premium Assurance. Essential Care forms the bedrock of our services, providing vital security measures that every organization needs. Advanced Protection builds on this, introducing more sophisticated measures for greater peace of mind. Finally, our Premium Assurance tier provides the most comprehensive security solutions for those demanding the highest levels of protection.

We take pride in our ability to tailor a solution perfectly suited to your organization's specific needs. Discover more about how we can safeguard your critical systems, sensitive patient data, and streamline your operations by visiting our Managed Services page.

[LEARN MORE](#)

Security Breach Action Plan

- Deactivate Remote Desktop Protocol (RDP) credential storage
- Turn off cached credentials in Active Directory Domain
- Disable Local Link Multicast Name Resolution (LLMNR) & NetBIOS Over TCP/IP
- Remove local administrator "debug" rights
- Switch off browser-based password storage
- Deactivate Service Account Interactive login
- Implement tiered administrative accounts
- Activate Windows Firewall
- Disable Server Message Block version 1 (SMBv1)
- Apply necessary patches for known vulnerabilities
- Enable Multi-Factor Authentication (MFA) for all remote access methods
- Activate MFA for all administrative server logins
- Turn on MFA for all end-user workstation logins
- Enable MFA for Software as a Service (SaaS) applications
- Activate MFA for virtual machine center logins
- Implement modern password policies
- Segregate backup systems from the main network
- Enable immutability for backup storage
- Implement private cloud architecture for Hyper-V
- Utilize Local Administrator Password Solution (LAPS) for password control
- Enable Storage Area Network (SAN) -based snapshots for critical servers
- Deploy a password manager with MFA for all users
- Roll out BitLocker to all workstations
- Deploy System Monitor (Sysmon) to all endpoints

LEARN MORE ABOUT HAROLD HENRIETTA DIGITAL & HEALTHCARE

Harold Henrietta Digital is the **NO LOCK MSP**, winning your business every day.

We DO NOT REQUIRE LONG-TERM CONTRACTS.

[CONTACT HH DIGITAL](#)

INDUSTRIES WE SERVE

Healthcare, Pharmacies, Research Institutions, Healthcare Manufacturing.